

247 AUTO Rentals Portal

WHAT IS INCLUDED

Rates Includes:

18% VAT
Collision Damage Insurance (CDW)
Third Party Insurance (TPI)
Theft Insurance (TDW)
24 hour Road Assistance and Breakdown Service
Unlimited Mileage
Complimentary Map

WHAT IS NOT INCLUDED

Insurance Cover:

Collision Damage Insurance: Included in rate; Typical Excess charges vary between €580.00 and €700.00
Super CDW and TDW: €7.00 per day; Excess €175.00 TO €350.00
Complete Cover Package: €10.50 per day; Excess €0.00
Personal Accident insurance: €3.50 per day

Drivers Age:

Between 25 and 70 years
Young Drivers: Age 21 to 24 years €5.50 per day
Senior Drivers: Age 70 to 75 years €5.50 per day

Additional Driver

Charge per Additional Driver: €3.50 per day (No Need to Prebook)

Optional Extra's:

Baby/Booster Seats: €3.00 per day (Must be Prebooked)

Delivery and Collection Fee's:

Delivery and Collection to/from Malta International Airport: €7.00 each way
Delivery and Collection to/from any hotel in Malta: €7.00 each way

Fuel Policy

Pick Up with 23 liters, Return Empty: This is charged accordingly. No refund will be given for remaining fuel.

Complete Cover Package:

This is an insurance package that includes CDW, theft and third party insurance and reduces the excess significantly. It does not include Personal Accident Insurance or Tyre waiver. A fee for this is payable on arrival and is usually set at a daily rate. It also includes tax.

RENTAL CONDITIONS

Booking rates on our website apply only to Internet bookings made in advance. Last minute bookings and rentals arranged locally are subject to higher rental fees. We therefore highly recommend that customers book well in advance using our website in order to obtain the best car rental rate.

Voucher:

You must produce your voucher on arrival at rental counter.

Failure to give your rental agent your voucher, means we cannot be held responsible for any additional charges.

Payment Method (Driver must have one of the following when collecting the vehicle)

Visa, Mastercard, American Express, Diners Club

Drivers License:

Drivers must have held a full license for a minimum of 2 years without any major endorsements.

Vehicle Group / Model:

We can only guarantee the class and transmission of a vehicle selected. Makes and Models vary by Rental Agent. We can not guarantee an exact model. If the class of vehicle is not available on arrival you will be upgraded to a larger vehicle.

Cross Border Travel:

All cross border travel disallowed. All cars can be taken to Gozo, but must be returned back to the pick-up location. If the car is left over in Gozo the charge for the ferry Boat will apply. Cars cannot be taken on a ferry to any other location.

Lost Keys:

Agents charge if keys are lost. Note if vehicle is stolen and keys are not returned to rental Agent insurance is deemed void. Please keep an eye on your keys as new cars can now not be stolen without them. It might be an idea to take rental tag off keys and put in glove box till your return so as not to direct thieves to the exact details of your vehicle.

Early vehicle returns - Late vehicle pickups:

Charges for additional rental days are at the discretion of the 247 Auto rentals. Also there is no refund for early returns. Please be aware that it is not possible to extend a rental through us less than 24 hours before the rental ends.

Flight Information:

Please note if you are picking vehicle up from an Airport location, you must supply the correct flight details. Failure to supply correct flight details may lead to nobody waiting at a rental counter to meet you. No refund shall be given in the event incorrect flight details were given. If your flight number changes or you are delayed please contact 247 Auto Rentals directly. 247 Auto Rentals details are on your voucher.

Condition of Vehicle:

Vehicles must be returned in the same condition. Normal wear and tear is acceptable. Excessive staining or internal damage will be charged for at Rental Agents valet rates.

A. Making a Booking

You will pay the entire rental cost of the rental vehicle at the time of making your booking and you only pay for fuel petrol / diesel and optional extras on arrival;

At all times you are responsible for payment of any additional services/costs requested by you and you are responsible for any other service charges applied by said rental vehicle provider. You must use a credit card or debit card to avail of the service provided by this website. On making a booking with your credit, debit card through this website, you agree that if the booking is cancelled less than 48 hours before the rental of the vehicle is due to commence pursuant to a booking made on this website, the monies

transacted will be retained by 247 Auto Rentals and will not be refundable. You hereby acknowledge that 247 Auto Rentals has no liability to refund the rental amount in any circumstances. If you need to make any alterations to your booking 247 Auto Rentals must receive a communication sent to 247@247autorentals.com from you, clearly informing 247 Auto Rentals of the precise details of such alteration. 247 Auto Rentals does not guarantee said alterations can be processed; however every effort will be made to meet with a favourable outcome. On making a booking/reservation it is your responsibility to inform the 247 Auto Rentals if necessary of any physical or mental condition relevant to vehicle rental. In the event of an accident, there may be insurance implications if you fail to inform the rental vehicle provider of the condition.

B. Confirmation of Booking

When your booking is confirmed, 247 Auto Rentals will issue a booking confirmation for each booking, but does not undertake to include charges for additional services or details of the service charges or taxes or additional services requested by you at the collection point. 247 Auto Rentals recommends that you thoroughly check the details of the booking e.g. country, location and period of rental. If there are any discrepancies, you should immediately send a communication to 247 Auto Rentals clearly informing of the exact details of such discrepancy. 247 Auto Rentals advises that you read and comply with the terms and conditions, which are available on this website but may be changed by 247 Auto Rentals from time to time. The reservation numbers included on the booking confirmation should be quoted in all enquiries, cancellation or modification of the booking.

C. Cancellations

Cancellation of a booking must be made a minimum of forty eight (48) hours before the rental of the vehicle is due to commence. If you wish to cancel a booking, the only accepted method is through email to 247@247autorentals.com. In the event of a cancellation all funds except a cancellation handling/administration fee of € 25.00 and the non-refundable Administration Charge (Card processing fee) will be reimbursed. In the event of a cancellation (notice of which is received by 247 Auto Rentals less than forty eight (48) hours before the rental of the vehicle is due to commence, no funds paid will be reimbursed to you. In the event that you cancel or amend a credit/debit card booking, 247 Auto Rentals will not be liable for any monetary losses suffered by you as a result of a change in monetary exchange rates between the time of your original booking and its subsequent cancellation or amendment (as applicable).

D. Pricing

247 Auto Rentals makes every effort to ensure that prices quoted at the time a booking is made on this website are accurate in all material respects. Nonetheless 247 Auto Rentals reserves the right to amend the price quoted at the time a booking is made in the event of a manifest or patent error in the price quoted. 247 Auto Rentals will endeavour to notify the customer as soon as reasonably practicable in the event that a price quoted at the time of booking is incorrect. In the event of a change of price quoted at the time of booking the customer may elect to pay the amended price or alternatively the customer will be entitled to a refund of all sums paid.

E. Complaints Procedure:

Complaints are accepted in writing only and emailed to 247@247autorentals.com and received within 30 days of completion (drop-off date of the rental vehicle). Complaints received after this period will not be processed.

Terms & Conditions

Your rental will be governed under the Laws of Malta